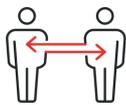


Cineworld Covid-19 – Safer Cinema Experience

In order to provide a safe environment for our guests and employees we have put a number of Covid-19 prevention measures in place designed to ensure that we continue to provide the ultimate event experience with the safety of our clients, guests and employees being paramount.

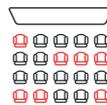
OUR SAFETY MEASURES



Social Distancing



Sanitising Stations



Distanced Seating



Additional Cleaning



Contact Tracing



Mandatory Face Coverings



Training and PPE



Staggered Event Times

Our measures have been developed in consultation with the UK Cinema Association and the HSE (Health & Safety Executive) and in accordance with the most current guidance from Public Health England and the UK Government. Our policies and procedures may be updated from time to time in accordance with any further changes to the guidance issued by the UK Government.

It is crucial that the following information is communicated to your guests ahead of their attendance at the cinema.

COVID-19 SYMPTOMS

If any guest or member of their household is displaying Covid-19 symptoms, please request that they do not attend your event.

SOCIAL DISTANCING

Social distancing measures will be implemented across all areas within the cinema and must be maintained at all times. Please ensure that all guests observe the 2-meter social distancing rule when using the communal areas of the cinema.

Currently, guests attending an event are not permitted to “mingle” outside of the screen for any extended period of time (this includes: networking, lunches, comfort breaks and so on). Please ensure that your guests do not spend time dwelling in any areas outside of the screen.

“RULE OF SIX”

The maximum number of guests that can be seated together is now restricted to six. Event organisers must ensure that there is no interaction between groups of more than 6 people at any time throughout their event. If an event organiser is not able to ensure that no mingling will take place between each sub-group of no more than 6 (including when arriving or leaving and throughout comfort breaks) then the event should not take place.

Attendees must avoid social interaction with anyone outside of the group that they are with, even if they see other people they know, at all times during their visit to the cinema.

SEATING

Every row of seats will be utilised however, two seats must remain empty between each group (maximum of 6) or guest. If a guest moves seats which then encroaches on social distancing, please ask them to return to their allocated seat.

Please ask your guests to ensure that two empty seats are maintained either side of their seat unless of course they are sitting next to somebody who is currently in their “bubble”.

FACE MASKS

All of our staff will be wearing face masks whilst on site.

In line with new government guidelines issued on the 8th August, all guests visiting the cinema must wear a face covering. Guests may remove their face covering in the auditorium to enjoy food and drinks.

Within our Starbucks outlets, guests may remove their face covering to eat and drink once they are seated and socially distant from other guests.

CONTACT TRACING

We are asking clients to record contact details for all of their guests to assist the NHS Track and Trace service. Please do so by collecting the following information:

- The name of the customer or guest. If there is more than one person in a group, then please record the name of the ‘lead member’ of the group and the number of people in the group
- A contact phone number for each customer or guest, or for the lead member of each group
- Date of visit, guest arrival time and where possible, departure time
- If a guest interacts with a member of our staff (e.g. Cinema Manager), please record the name of the staff member alongside the name of the customer or guest

In the event that Cineworld are notified that an infected customer has visited our property, we will notify all relevant clients who in turn should notify their guests. If one of your guests reports as testing positive for Covid-19 during the 14 days following your event, please be sure to let us know.

The data collected is GDPR compliant and you should keep a temporary record of your guests' data for 21 days. We encourage our clients and guests to share their details in order to support NHS Test and Trace as this information will only be used where necessary to help stop the spread of COVID-19. Cineworld reserves the right to refuse entry to any guest who is not willing to provide their contact information.

HAND SANITISERS

Hand sanitiser stations will be provided in all cinemas for customers and employees.

ENTRANCE AND EXIT POINTS

A one-way flow system in and out of the premises will be implemented, with appropriate floor markings and/or signage in place. Arrival and departure times of different groups will be managed to reduce the pressure at exits and entrances and to ensure that social distancing is maintained.

STAGGERED EVENT TIMES

Event start and end times, including breaks will be staggered to reduce customers crossing paths and assist us with the efficient and safe management of queues.

QUEUE MANAGEMENT

We have a queuing system in place to reduce congestion and floor markings around the cinemas to ensure social distancing guidelines are adhered to. Please ensure that your guests arrive early to allow for socially distanced queuing and avoid delayed entry to the cinema and screen.

PLASTIC SCREENS AT THE TILL

We have added screens at our concessions areas where social distancing cannot be maintained.

CONTACTLESS PAYMENTS

We will continue to take pre-orders of food and beverage for your event however, should you or your guests wish to purchase any items from our concessions, our tills will be accepting contactless card payments up to a value of £45 and Apple Pay/Google Pay mobile payments with no limit.

TOILETS

Contactless hand dryers will remain in operation as these are one of the safest ways to dry hands by removing the risk of surface to surface transmission. In the interest of customer privacy, toilet doors will not be wedged open and will still be opened by hand, however, hand sanitizer stations for customer use will be available. In addition, we are limiting the number of customers in the toilets at any given time to allow for social distancing. Signage will be located in

toilets reminding customers of their responsibilities for maintaining social distance. Alternate urinals and wash hand basins will be taken out of use.

HAND WASHING

All employee and customer toilets will be stocked with anti-bacterial hand soap, and stringent hand washing training has been given to all employees to supplement our existing personal hygiene policy.

ADDITIONAL CLEANING

Our already high cleaning standards have been enhanced with additional cleaning regimes. Our cleaners will conduct an enhanced deep clean prior to opening each day and high contact touch points across the cinema will be cleaned hourly by a dedicated hygiene team. Additional cleaning times will be added between films and events.

TRAINING & PPE

All employees have received specific and robust COVID-19 training and PPE will be provided to employees where the risk assessment has deemed it necessary, in line with government requirements.

AIR CONDITIONING IN SCREENS

The government have advised that the risk of contracting COVID-19 from air conditioning systems is extremely low and have recommended that businesses using air conditioning, switch off re-circulation of air and instead bring in fresh air from outside. Switching off air conditioning completely is not recommended as good ventilation helps to reduce the risk of spreading the virus.

Cineworld will therefore not be using re-circulated air in any air conditioning systems, they will be set to draw in fresh air from outside the building to keep screens well ventilated whilst maintaining a comfortable temperature.

ADDITIONAL SUPPORT FROM TEAM MEMBERS

Our trained staff will be on hand to offer assistance and re-assurance to our customers throughout your time at the cinema.

We look forward to welcoming you back to Cineworld. In the meantime, if you have any questions please do not hesitate to contact us at venuehire@Cineworld.co.uk

Thank you for your continued support.

The Cineworld Venue Hire Team